

Key figures through December 2014

Case files handled from CIVS's creation through
December 31th, 2014

Number of forms received by CIVS	28,829 files including 9,655 bank-related claims
Number of decisions for compensation of victims of spoliation made by CIVS	33,870 21,199 recommendations for material spoliations 12,222 recommendations for bank spoliations 449 other decisions

Claimant information December 2014 only

Number of calls handled by the CIVS switchboard and the helpline	123
Number of visitors to the Internet site www.civs.gouv.fr	5,476
Number of email information request processed via the Internet site	0